



Disaster tip sheet

Save documents on a secure thumb drive.

This includes birth and marriage certificates, wills, deeds, tax returns, insurance policies, and stock and bond certificates.

Take pictures of your property.

Keep visual records of your vehicles and home, including landscaping. Note any home improvements that may increase property value.

Consider setting up online banking and bill pay.

Manage accounts away from home. Keep your online profile current so your bank or lender can contact you.

Wait until you're told it's safe to return to your property.

Once it's safe to assess any damage, call your lender and insurance company to file any needed claims as soon as possible.

Keep track of credit or debit cards during displacement.

Notify financial institutions of your new location. Wells Fargo cardholders can use Control Tower to temporarily turn off cards lost during evacuation.

If displaced, update your temporary address.

Wells Fargo customers can use the recurring payments feature on [Control TowerSM](#) to find merchants to update.

Have cash or an emergency fund that is easily accessible.

A disaster can shut down local ATMs and banks for days or even weeks.

Contact your financial institution to better understand what options are available.

Wells Fargo customers can call 800-219-9739 or visit [wellsfargo.com/recovery](https://www.wellsfargo.com/recovery) to learn more.